

Sub Annex B_4 – Cross-Connect Service FIRST DRAFT

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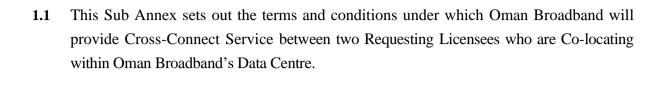
The following is a brief summary of the most recent revisions to the document. Details of all revisions prior to these are held by the issuing department.

Revision No.	Date	Author	Scope / Remarks
1.01			
1.02			
1.04	26.03.2023	Paul France	Modified to First Draft

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1 Purpose and Scope



2 Definitions See Definitions in Annex A of the Agreement. 2.1

3 Service Description

- 3.1 Cross-Connect service is defined as a passive fibre connection between two Requesting Licensees who are Co-locating within Oman Broadband's Data Centre.
- 3.2 Cross-Connect Service may not be used by either Requesting Licensee to provide Wholesale Services using Oman Broadband infrastructure to other Requesting Licensees.
- 3.3 The connection is supplied on request from an initiating Requesting Licensee.
- 3.4 The service is offered in such a manner that tie cables are provided from points of interconnect within each Requesting Licensee's Co-location space, to a single point of interconnect on an Optical Distribution Frame (ODF) within Oman Broadband's Data Centre.
- **3.5** Patching is performed by Oman Broadband personnel.
- **3.6** There are two types of Cross-Connect differentiated by availability:
 - (i) Cross-Connect with standard availability, where guaranteed availability is 99.5%
 - (ii) Cross-Connect with high availability, where guaranteed availability is 99.95%.
- **3.7** For the avoidance of doubt, orders for Cross-Connect service can only be placed if both Requesting Licensees already have Co-location Service in the relevant Data Centre.

4 Term of Contract

- **4.1** The minimum contract term for each Cross-Connect Order shall be one (1) year, starting from the service activation date of the respective service.
- **4.2** After the 1-year contract period, the contract term shall be automatically renewed, on a monthly basis, until the Service is terminated by the initiating Requesting Licensee by sending a request for disconnection to Oman Broadband.

	5 Orders and Delivery	
5.1	Orders and delivery shall be as per Annex D.	
		Page 7

	6 Service Assurance and Performance	
6.1	Service assurance and performance shall be as per Annex D.	
		Page 8

7 Pricing Pricing shall be as per Annex E. 7.1

8 Fault Handling 8.1 Processes for fault handling shall be as per Annex D.

	9 Network Operations and Maintenance		
9.1	Refer to the Main Body of the Agreement and Annex D.		
		Page 11	

10 Forecasts 10.1 Refer to the Main Body of the Agreement.