



**Sub Annex B\_4 – Cross-Connect Service**  
**FIRST DRAFT**

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## i Document Authorization

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## ii Revision History

The following is a brief summary of the most recent revisions to the document. Details of all revisions prior to these are held by the issuing department.

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# 1 Purpose and Scope

- 1.1 This Sub Annex sets out the terms and conditions under which Oman Broadband will provide Cross-Connect Service between two Requesting Licensees who are Co-locating within Oman Broadband's Data Centre.

## **2 Definitions**

**2.1** See Definitions in Annex A of the Agreement.

### 3 Service Description

- 3.1 Cross-Connect service is defined as a passive fibre connection between two Requesting Licensees who are Co-locating within Oman Broadband's Data Centre.
- 3.2 Cross-Connect Service may not be used by either Requesting Licensee to provide Wholesale Services using Oman Broadband infrastructure to other Requesting Licensees.
- 3.3 The connection is supplied on request from an initiating Requesting Licensee.
- 3.4 The service is offered in such a manner that tie cables are provided from points of interconnect within each Requesting Licensee's Co-location space, to a single point of interconnect on an Optical Distribution Frame (ODF) within Oman Broadband's Data Centre.
- 3.5 Patching is performed by Oman Broadband personnel.
- 3.6 There are two types of Cross-Connect differentiated by availability:
  - (i) Cross-Connect with standard availability, where guaranteed availability is 99.5%
  - (ii) Cross-Connect with high availability, where guaranteed availability is 99.95%.
- 3.7 For the avoidance of doubt, orders for Cross-Connect service can only be placed if both Requesting Licensees already have Co-location Service in the relevant Data Centre.

## **4 Term of Contract**

- 4.1** The minimum contract term for each Cross-Connect Order shall be one (1) year, starting from the service activation date of the respective service.
- 4.2** After the 1-year contract period, the contract term shall be automatically renewed, on a monthly basis, until the Service is terminated by the initiating Requesting Licensee by sending a request for disconnection to Oman Broadband.

## **5 Orders and Delivery**

**5.1** Orders and delivery shall be as per Annex D.



## **6 Service Assurance and Performance**

**6.1** Service assurance and performance shall be as per Annex D.

## **7 Pricing**

**7.1** Pricing shall be as per Annex E.

## **8 Fault Handling**

**8.1** Processes for fault handling shall be as per Annex D.

## **9 Network Operations and Maintenance**

**9.1** Refer to the Main Body of the Agreement and Annex D.

## **10 Forecasts**

**10.1** Refer to the Main Body of the Agreement.