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**Sub Annex B\_4 – Cross-Connect Service**

**FIRST DRAFT**

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**ii Revision History**

The following is a brief summary of the most recent revisions to the document. Details of all revisions prior to these are held by the issuing department.

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# Purpose and Scope

This Sub Annex sets out the terms and conditions under which Oman Broadband will provide Cross-Connect Service between two Requesting Licensees who are Co-locating within Oman Broadband’s Data Centre.

# Definitions

## See Definitions in Annex A of the Agreement.

# Service Description

## Cross-Connect service is defined as a passive fibre connection between two Requesting Licensees who are Co-locating within Oman Broadband’s Data Centre.

## Cross-Connect Service may not be used by either Requesting Licensee to provide Wholesale Services using Oman Broadband infrastructure to other Requesting Licensees.

## The connection is supplied on request from an initiating Requesting Licensee.

## The service is offered in such a manner that tie cables are provided from points of interconnect within each Requesting Licensee’s Co-location space, to a single point of interconnect on an Optical Distribution Frame (ODF) within Oman Broadband’s Data Centre.

## Patching is performed by Oman Broadband personnel.

## There are two types of Cross-Connect differentiated by availability:

### Cross-Connect with standard availability, where guaranteed availability is 99.5%

### Cross-Connect with high availability, where guaranteed availability is 99.95%.

## For the avoidance of doubt, orders for Cross-Connect service can only be placed if both Requesting Licensees already have Co-location Service in the relevant Data Centre.

# Term of Contract

## The minimum contract term for each Cross-Connect Order shall be one (1) year, starting from the service activation date of the respective service.

## After the 1-year contract period, the contract term shall be automatically renewed, on a monthly basis, until the Service is terminated by the initiating Requesting Licensee by sending a request for disconnection to Oman Broadband.

# Orders and Delivery

## Orders and delivery shall be as per Annex D.

# Service Assurance and Performance

Service assurance and performance shall be as per Annex D.

# Pricing

Pricing shall be as per Annex E.

# Fault Handling

Processes for fault handling shall be as per Annex D.

# Network Operations and Maintenance

Refer to the Main Body of the Agreement and Annex D.

# Forecasts

## Refer to the Main Body of the Agreement.